Samsung OfficeServ

– Range of Digital and IP Handsets

The Samsung handset range offers a wide variety of easy to use, ergonomic terminals, suitable for use with Samsung OfficeServ communication solutions.

Each handset is designed to maximise the benefits of the system and give each user the appropriate feature set and access levels for their needs, whether that is a simple telephone, headset or portable terminal with LCD display and programmable functions.

Selected Samsung OfficeServ handsets are available in either digital or IP-enabled configuration, providing exactly the same features and functionality to the user whether they are connected as traditional handsets, as IP devices on the network infrastructure or remotely via external data connections, such as DSL.

Simple and stylish connections

Samsung OfficeServ display handsets feature a 48 character, 2 line scrollable LCD screen to display call and integral system information with context sensitive keys to help users navigate effortlessly through your chosen system's features.

Display handsets also incorporate programmable, soft keys with tri-coloured LED status indicators that can be used for speed dialling, one-touch feature keys and traditional 'lamp and key' working. Optional add-on modules can be assigned to compatible handsets to provide 64 additional soft keys.

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Director 12 Button Handset

- 48 character display (2 x 24)
- 12 context sensitive soft keys
- Large LCD Screen
- Navigation keys
- Executive features
- Fully handsfree
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable
- **Available in either digital or IP configuration**

Office 38 Button Handset

- 48 character display (2 x 24)
- 38 programmable keys with tri-coloured LEDs
- Fully handsfree
- Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable

64 Button Operator Console

- 64 programmable keys
- Can be assigned to any OfficeServ digital handset

Navigator 21 Button Handset

- 48 character display (2 x 24)
- 21 programmable keys with tri-coloured LEDs
- Navigation keys
- Fully handsfree
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable
- **Available in either digital or IP configuration**

Office 14 Button Handset

- 48 character display (2 x 24)
- 14 programmable keys with tri-coloured LEDs
- Fully handsfree
- Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable

Basic Digital Handset

- Fully handsfree
- 4 fixed-function keys
- UP/DOWN buttons for control of speaker, handset and ringer volumes
- 8 selectable ring tones per handset
- Desk-mountable or wall-mounted
- Visual ringing and message indicator
- Available in Charcoal

Navigator 14 Button Handset

- 48 character display (2 x 24)
- 14 programmable keys with tri-coloured LEDs
- Navigation keys
- Fully handsfree
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable
- **Available in either digital or IP configuration**

Office 7 Button Handset

- 48 character display (2 x 24)
- 7 programmable keys with tri-coloured LEDs
- Fully handsfree
- Digital interface
- 5 fixed function keys: Redial, Conf, Transfer, Hold, Speaker
- Adjustable LCD panel
- 3 context keys and scroll button
- Built in speakerphone
- Choice of ringtones
- Headset Capability
- Wall mountable

Wireless IP handset

- LCD Screen
- 25 hours standby time / 2.5 hours talk time
- Dedicated Hold and Transfer keys
- Navigation Keys
- Conference Buttons
- On/Off key
- Headset Capability
- Key lock
- Call log
- Vibrator mode
- CLIP (Calling Line Identification Presentation) display

Depending on which handset you choose, a host of features are available on both digital and IP handsets including:

Intuitive Display

The clear, easy to read and scrollable display provides a wealth of information about incoming or outgoing calls, (CLI and DDI) so you can see who is calling you and what number they are calling in on, directory listings, appointment reminders and waiting messages.

Menu Driven Prompts/Context Sensitive Keys

Menu prompts intuitively appear on the display dependent on the status of the call you are currently handling. For easy access to system features, simply press the associated context sensitive key.

Coloured Light Indicators

The tri-coloured LED lights allow the user to identify the status of different calls on their own handsets, or other handsets. Green lights indicate the users call, red lights indicates other callers on the system, with amber lights showing recalls.

Handsfree

Calls can be made without lifting the handset, with the option of using the handsets integral microphone or the handset when the call is answered.

Navigation Keys

The Navigation keys available on selected handsets allow you to easily interact with, and navigate through the system and its features. Navigation keys offer simpler usability and faster access to the power of Samsung OfficeServ solutions.

Daughterboards

Easily add a fax machine, modem or an additional handset, even a cordless phone to an existing Samsung handset – no problem. Thanks to the optional daughter board, the additional device operates completely independently. It even has its own extension number so you can send and receive faxes and emails, or connect to the internet, whilst still making calls.

Full Duplex Handsfree/Microphone Option

Can be used with Office 38 Button handset, Navigator 14 and Navigator 21 Button digital handset. Supports up to 3 external microphones.

IP Connections

IP handsets can be connected to the OfficeServ via a LAN/WAN network, and can also be connected via external data links, such as ADSL. LAN Port for LAN connection and PC Port for PC connection.

Headsets

Samsung's handset range is also compatible with industry standard headsets, making them an ideal solution for receptionists or call centre working.

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